

TERMS & CONDITIONS

We are committed to ensuring the safety and security of your information when using online teaching services. We understand that your personal information is important, and below is how we collect and use this information.

At Edutek, we strive every day to protect the information you share with us. Protecting your personal information is our top priority.

Before you access the teaching content, please read the 'Privacy Policy' below to better understand our commitment and how we ensure the respect and protection of user rights:

1. Collection and use of information

We collect basic information related to the use of online teaching services, including:

Full name

Account and password

Email address

Contact phone number

Registration information, such as username

Transaction information

We use this information for the following purposes:

Provide online teaching services.

Improve user experience.

Market research.

Support and resolve user issues.

Provide content and information to specific user groups.

Compliance with the law.

Users have the right to access their personal information and can update or edit it to ensure accuracy and updates.

2. User information sharing

We share user's personal information with the following entities:

Lecturers and primary teachers

Support and care for learners

Management and inspection agencies

Partners involved in providing services

We do not share user's personal information with third parties without their consent. Users can request to stop using their information for marketing and advertising purposes.

3. Information security

We prioritize the security of personal information. We apply security measures to ensure that your information is protected from loss, unauthorized access, and misuse. However, we cannot guarantee that information on the online environment is 100% secure due to the specific nature of the internet.

4. User responsibilities

Users must provide accurate personal information and ensure the truthfulness of that information. We are not responsible for inaccurate information provided or used for the wrong purposes.

In the event that users provide personal information to other organizations or individuals, they should ensure the confidentiality of this information. We are not responsible for the disclosure of personal information that users provide to third parties without reasonable grounds.

Users must comply with our regulations and requirements for the use of online teaching services.

5. Information retention period

We store user's personal information until there is a cancellation request or as required by law. All personal information will be kept secure on Edutek's server.

6. Access to personal information

Users have the right to access and edit their personal information through the appropriate links we provide.

7. Applicable law in case of dispute

In case of disputes between users and Edutek, we will try to reconcile. If reconciliation is not possible, the dispute will be resolved in the competent court and in accordance with the laws of Vietnam.

Contact information:

For any questions or feedback regarding online teaching services, please contact:

Customer care hotline: (+84) 987 232 540

Website: <https://edutek.io/>

Email: biz@edutek.io

Fanpage: <https://www.facebook.com/Edutek.io>